

MINUTES OF FMS-IT PRE-BID MEETING

Clarification to the queries of prospective bidders made during FMS-IT pre-bid meeting held on 23 June 2005 at 1100 hours in the Conference room of export Inspection Council of India.

Sl.	Clause	Page No.	Question	Reply
1.	2.1.2.1	5	Website Designing?	It was clarified that Resident Engineer at EIC is required to maintain, update and design already developed EIC website.
2.	2.2.2	7	LAN cabling –make, designing?	LAN cabling is under 20-year certificate from Dlink. Bidder has to provide comprehensive maintenance of LAN as per clause 2.2.2.
3.	2.2.3	7	Number of machines under warranty?	Bidder has to quote per month / per year rate as per commercial bid clause 4.4. The machines shall be covered under maintenance as and when warranty gets over.
4.	3.1.4	8	Call status, call management software?	EIC does not have any call management software. Bidder has to maintain and manage all calls details as per tender document.
5.	3.1.9	8	Define critical, essential and non-critical equipments?	These are already defined in clause 3.1.8 and further breakdown will be done with mutual understanding with the successful bidder.
6.	----	---	Sub-office calls?	These will be maintained by successful bidder as per clause 3.2 – (3.2.3) and (3.2.4)
7.	----	---	Evaluation of Technical and Commercial bid?	Evaluation of Technical and Commercial bid shall be done by the committee.

These are also available on EIC website (www.eicindia.org).